

(4) MILE 1 LABOR WARRANTY CLAIMS

As a Platinum Banner Shop customer... not only do your customers get the benefit of the extended 36 months / 36,000 miles warranty, you also receive (4) labor claims that can be used for warranty work to be performed at your shop. If your customer has a warranty claim, they should return to your shop for diagnosis. Upon decision of warranty eligibility, you should call the warranty administrator at 877.342.9615.

LABOR CLAIM PROVISIONS:

- Warranty reimbursement is for 36 months or 36,000 miles, whichever comes first
- Platinum Banner Shops can receive a three-hour labor max at \$75 per hour (based on Chilton book time)
- Parts eligible for claims must have been purchased from a TPN supplier and are listed as a “covered part” within the Nationwide Protection Plus Warranty program
- Claims must be submitted within 30 days of the 2nd repair (re-repair) to be paid by Mile 1
- Platinum Banner shops must use their (4) claims in a calendar year (pro-rated for partial year sign ups)



effective 01.01.2023